**Mr. Lou DeMarchi March 23, 2011**

General Manager

# Courtyard Marriott Chicago Midway

6610 S. Cicero Ave

Bedford Park, IL 60638

**E mail:** [**lou.demarchi@whitelodging.com**](mailto:lou.demarchi@whitelodging.com)

Dear Mr. DeMarchi:

Thank you very much for the opportunity to once again earn your business. We are pleased to present you this proposal for the deep restoration cleaning of your carpets. If you have any questions regarding my proposal, please do not hesitate to call me.

***Now introducing our exclusive deep cleaning system for your venue…***

**Renue’s *Rapid* ReVenue Restoration**

**Tile & Grout Cleaning and Coloring:**

**Step #1: Pre-Spray** tile and grout with acid based (pH scale) detergent to loosen soiling and enhance appearance of the grout lines. All of our *Hotel Hygiene®Plus* chemicals are formulated specifically for *National Appeal.*

**Step #2: Scrub** tile and groutusing state-of-the-art rotary scrubbers with cutting-edge starter detergents to accelerate soil release. All of our *Hotel Hygiene®Plus* chemicals are formulated specifically for *National Appeal.*

**Step #3: Clean and neutralize** all tile & grout with a pH balance solution and clean water rinse. This process removes all residues from cleaning agents and leaves the tile floor free from chemical build up that would otherwise leave a haze discoloring your floors appearance.

**Step #4: Grout colorant** application to grout lineswith a quick dry epoxy coating

##### *Project details and costs for proposed cleaning in guest bathrooms*

* Tile and grout cleaning……………………………..………..$20.00 each
* Epoxy grout coloring system for floor grout………….……..$125.00 each

**PLEASE NOTE:**

*\*48 hour cancellation notice required or a 15% cancellation fee will be charged.*

*\*Renue Systems requires a $300.00 minimum service call charge per visit.*

*\*Hotel will provide complimentary parking during any scheduled work or cost will be billed back to the hotel.*

*\*Hotel will provide access to guestrooms in a contiguous fashion to Renue System technicians during scheduled cleaning.*

*\*All work must be scheduled on a single ticketed work order and finished within a set amount of days.*

*\*Above pricing includes moving of baskets, desk chairs and lamps. We do not move beds or other large furniture items in the guestrooms as these unexposed areas are not subject to staining or soiling. Pricing is just for the exposed traffic areas only, however we do clean in the closets, behind all doors and any other visible areas. We can address moving furniture and cleaning those areas if necessary.*

***Renue Systems will not be responsible for the following (but can address):***

* Chipped or cracked tiles
* Flooring where grout lines have been painted and are not the original grout color
* Uneven surface coloring and cracks may be evident after floor is cleaned and free of sealer/wax and other coatings
* Some staining may be permanent in the stone and grout

**We will be glad to afford you payment terms to work within your budget**

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# *Please complete this service agreement, sign it and return it to your local Renue Systems service provider.*

**Scope of Service:**

Description: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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# Payment Terms:

# The sum of $\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is the agreed upon price for the services rendered with payment to made as follows:

\_\_\_\_\_\_\_\_\_\_\_\_ payments each for $\_\_\_\_\_\_\_\_\_\_\_ according to the following schedule:

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Please check here if your property will be paying by P-Card \_\_\_ or credit card \_\_\_

*Card #* \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ *Card type* \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ *Exp. date* \_\_\_\_\_\_\_\_\_\_

# *3 Digit Security Code (back of card)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_*

# Acceptance of Service Agreement

The above pricing, specifications, terms and conditions are satisfactory and you are hereby authorized to commence the work as specified.

Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Property:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ P.O. # (if needed):\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Title: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Phone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_