**BRAD SORTINO - Assoc. IIDA June 22, 2011**

**interior designer**

11808 miracle hills drive

omaha, ne  68154

**Email:** [**BJSortino@west.com**](mailto:BJSortino@west.com)

Dear Mr. Sortino:

Thank you very much for your interest in our services. We are pleased to present you this proposal for the deep restoration cleaning of your office panels. If you have any questions regarding my proposal, please do not hesitate to call me.

Below you will find pricing and descriptive information on the ***Hotel Hygiene****®* ***Deep Cleaning Solution*** for your facility.



***Why choose* Renue Systems *for your deep cleaning needs?***

* We are the leading provider of comprehensive deep cleaning services exclusively to the hospitality industry – we have proudly serviced thousands of hotels over our 30 year history
* We are the only company that has been a North America approved vendor of **Avendra** since its formation
* Expertly trained, certified and uniformed employees that specialize in working in the hotel environment – no micromanaging of our team by your team is needed
* Proprietary equipment and chemicals, well-tested methodologies and significant ongoing R&D to provide top results
* Extremely responsive scheduling and highly flexible payment plans to meet your changing needs – we work when it is convenient to you and on a 24/7 basis
* Easy to understand and transparent pricing – and all our work is 100% guaranteed to your satisfaction

***Now introducing our exclusive deep cleaning system for your venue…***

**Renue’s *Rapid* ReVenue Restoration**

1. **INSPECTION:** All panels are inspected to determine fiber consistency and overall condition of material. Most are made of synthetic blends that require a very special formulation of chemical and specific cleaning procedures.
2. **CHEMICAL:** Chemical formulations are then constructed based on Fiber I.D. and if available, the manufactures’ specifications. **PRESPOTTING:** Panels are then pre-treated using Renue Systems’ exclusive soil release chemical.
3. **CLEANING:** Material is cleaned with hot water extraction (HWE) to remove the overall soil load. HWE has been proven the best method to remove the largest amount of soil load from the material and is the preferred method of cleaning by most manufacturers.
4. **NEUTRALIZATION:** An all-fiber rinse agent is used during the extraction process to soften and brighten colors of the panel fibers.
5. **DEODORIZER:** A deodorizing solution is included in every service. We have a multitude of fragrances for your property to choose from or we leave this step out if there is any sensitivity to fragrances.
6. **FLAME RETARDANT** chemical application on all cleaned material. A certificate of application will be provided upon completion of cleaning. This is to be kept on file for any future fire marshal inspections.

##### *Costs for proposed cleaning*

#### 40 Panels at location near O’Hare

* Deep restorative cleaning of 40 panels……………….$1,825.00

*\*48 hour cancellation notice required or a 15% cancellation fee will be charged.*

*\*Property will provide complimentary parking during any scheduled work or cost will be billed back to the customer.*

Avendra_Logo_small 

# *Please complete this service agreement, sign it and return it to your local Renue Systems service provider.*

**Scope of Service:**

Description: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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# Payment Terms:

# The sum of $\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is the agreed upon price for the services rendered with payment to make as follows:

\_\_\_\_\_\_\_\_\_\_\_\_ payments each for $\_\_\_\_\_\_\_\_\_\_\_ according to the following schedule:

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Please check here if your property will be paying by P-Card \_\_\_ or credit card \_\_\_

*Card #* \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ *Card type* \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ *Exp. date* \_\_\_\_\_\_\_\_\_\_

# Acceptance of Service Agreement

The above pricing, specifications, terms and conditions are satisfactory and you are hereby authorized to commence the work as specified.

Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Property:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ P.O. # (if needed):\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Title: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Phone: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_